**Claire Blanchard**

**BA(Hons) MBA MProf FHEA FCMI**

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07968595178

Linkedin: https://www.linkedin.com/in/claire-blanchard-ba-hons-mba-mprof-fhea-fcmi-39746614/

**Personal Profile**

A highly experienced and well-respected HE professional with proven success in optimising student learning as well as expertise in partnership working and in quality assurance.
Claire has a particular interest in teaching and learning, enhancement and the student experience. She is experienced in quality assurance and in chairing validation and review panels.
Claire is a passionate advocate of Higher Education and is enthusiastic and organised by nature, she is noted for her dynamism and achievement of success and inspiring others through example, professionalism and integrity. She is a highly experienced senior academic and has extensive experience of working in Higher Education including teaching, examining, programme development, validation and institutional accreditation and Quality Assurance. She has extensive experience of developing partnerships with a wide range of Higher Education Providers both nationally and internationally.
Claire has worked in academia for over 30 years holding a number of strategic posts involving the development of partnerships. Claire is currently an assessor for the OfS and has undertaken a number of reviews for institutions seeking New Degree Awarding Powers. Claire is also a highly experienced QAA reviewer and has undertaken over 60 QAA reviews and audits in all four Nations of the United Kingdom as well as in the Middle East and sub-Saharan Africa.
Claire has been appointed as an External Reviewer for OAAAQA in Oman and with the Mauritian Quality Assurance Agency. She is also an Advance HE Aurora Role Model.
She is a member of the Higher Education Advisory Panel of the Office of the Independent Adjudicator and is also a Member of the Accreditation Committee for the British accreditation Council. Claire is a Trustee of Open Awards North West and is a Lay Member on the Governance and Audit Committee for Wrexham Borough Council. She is also a Board Member of Reaseheath College. Claire was also a Board Member of CMI Cymru for over 10 years.

**Career History**

**Partnership Team Leader Swansea Business School, University of Wales, Trinity St. David**

September 2018-Present

Responsible for managing UWTSD Regional and International Partnerships. This entails ensuring and maintaining the quality assurance and development of the partnerships regionally, nationally and internationally.

Liaising with SMT at all partner institutions to look at ways of developing and enhancing the partnership.

Working with the collaborative centres to develop and nurture new partnerships both domestically and internationally.

Responsible for delivering bespoke staff development on learning, teaching, moderation and assessment drawing on latest pedagogic practices.

Responsible for the recruitment, induction and on-going support of external examiners.

**Principal Lecturer in Marketing and Management**

Glyndwr University November 2015-August 2018

Responsible for quality assurance at all partner college sites including the London

Campus.

Academic lead for all Marketing and Management Programmes including Access to HE Programmes

Strategic responsibility for managing the NSS and the student experience across

the Business School and at all sites.

**Head of Marketing Tourism and Events Management**

September 2008-December –October 2015

University of Chester Business School, Chester

Under my leadership and direction, the academic portfolio grew substantially increasing its international reach with partnerships, franchises and collaborations both nationally and internationally.

Strategic responsibility for the academic leadership of the curriculum,

curriculum development, placement, teaching, learning, retention, student

experience and research.

**Partnerships Manager University of Chester** September 2006- August 2008

Responsible for overseeing all strategic partnership developments at the University

of Chester and liaising closely with all partner colleges in the region.

**Director of Foundation Degrees at the University of Chester** September 2004-

August 2006

Responsible for the strategic direction, development and implementation of

Foundation Degrees at the University and in partner colleges throughout the North

West of England.

**Senior Lecturer in Business at the University of Chester** September 2002-

August 2004

Responsible for Module leadership in a range of Undergraduate and Postgraduate

Marketing, Business, Management, strategy, and HR modules

**Lecturer in Business** - University of Glamorgan September 1993-August 2002

Responsible for Module leadership in a range of Undergraduate

Business and Management modules

**Research Assistant** at the University of Glamorgan July 1993-September 1993

Research into the strategic development of Local Economic Development

Strategies in Wales.

**Education**

November 2011-2015 Master of Professional Studies

October 1995-June 1997 Master of Business Administration

October 1989-June 1993 BA(Hons) Public Administration

 University of Glamorgan

**New Degree Awarding Powers**

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| **Institution** | **Date**  |
| London Interdisciplinary School | January 2025 |
| Multiverse | May 2022 |
| College of Legal Practice | May 2021 |

**Quality of Digital Learning Review Wales**

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| **Institution**  | **Date**  |
| Swansea University  | June 2021 |
| University of South Wales  | July 2021 |

**HEFCW Review of Degree Apprenticeships**

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| **Institution**  | **Date**  |
| Bangor University  | March 2021 |
| Swansea University  | April 2021 |

**British Accreditation Council Inspection**

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| **Institution** | **Date**  |
| London Corporate Training | May 2017  |
| University of Bahrain on behalf of the Bahraini Government  | April 2016  |

**QAA Activities**

**OAA Representation**

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| **Institution**  | **Date**  |
| David Game College  | December 2022 |
| International Business College Manchester  | June 2022 |
| Anglo Skills College | April 2022 |
| London Churchill College  | November 2019 |

**QSR**

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| **Institution** | **Date**  |
| Oxford Business College  | January 2023 |
| University of Derby | December 2019 |
| Telford College | October 2019 |

**QER**

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| **Institution**  | **Date**  |
| Aberystwyth University  | April 2022 |
| Cardiff University  | March 2020 |
| Bangor University  | May 2018 |

**HER**

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| **Institution**  | **Date**  |
| University of Wales Trinity St. David | June 2015 |

**HER (Alternative Providers)**

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| **Institution**  | **Date**  |
| ICON College of Technology and Management  | May 2016  |

**University Review**

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| **Institution** | **Date**  |
| Bangor University | May 2012 |
| The Arts University College at Bournemouth  | May 2011 |
| London Metropolitan University | November 2010 |

**Foundation Degree Review**

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| **Institution** | **Date** |
| Newcastle College  | May 2005 |
| University of the Arts LondonFashion Design and Marketing  | December 2005 |

**IQER**

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| **Institution**  | **Date** |
| Stockton Riverside College | January 2012  |
| Plumpton College | November 2011 |
| Leeds College of Art and Design  | February 2011 |
| Central Bedfordshire College  | December 2011 |
| East Durham College | December 2010 |
| The Sheffield College | July 2010 |
| Lewisham College | June 2010 |
| Cambridge Regional College | May 2010 |
| Hertford Regional College  | April 2010 |
| Epping Forest College  | January 2010 |
| Carlisle College | October 2009 |
| Aylesbury College | September 2009 |
| Wigan and Leigh College | April 2009 |
| Colchester Institute College | May 2007 |
| Shrewsbury College of Arts and Technology  | May 2007 |

**Review of Educational Oversight**

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| **Institution** | **Date** |
| East End Computing and Business College | September 2014  |
| Portsmouth International College  | June 2014  |
| World Organisation of Languages and Cultures  | December 2013  |
| 3D Morden College  | November 2013  |
| Montrose College of Management and Sciences | October 2013  |
| West London College | October 2012 |
| Met Film School London | September 2012 |
| Inchbald School of Design | May 2012 |
| Organisational Learning College | February 2012 |
| College of Natupathic Medicine | February 2012 |

**Developmental Engagement in Wales**

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| **Institution** | **Date** |
| Coleg Llandrillo | May 2008 |
| Coleg Sir Gar | May 2008 |

**Development Engagement in Northern Ireland**

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| **Institution** | **Date** |
| Northern Regional College | May 2009 |

**Academic Review**

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| **Institution** | **Date** |
| Bell College  | May 2005 |

**External Examiner Positions Previously held**

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| **Institution**  | **Subject**  | **Date** |
| Edge Hill University | MBA | September 2024-Present |
| Nottingham Trent University  | BA Business Management  | September 2024-Present |
| University of Salford  | Institutional External Examiner (IEE)  | April 2021-August 2024 |
| University of South Wales  | Super Award External Examiner | May 2020-August 2024 |
| Strathclyde University  | International Foundation Year  | September 2018-August 2019  |
| University of Roehampton | MSc Marketing  | September 2016-August 2020 |
| Leeds Beckett University  | BA(Hons) Marketing  | September 2017-August 2020 |
| Oxford Brookes University  | BA(Hons) Business and Management  | September 2015-August 2018 |
| University of Ulster  | Access to HE  | September 2017-August 2019 |
| Cardiff Metropolitan University  | BA Business, Gulf College,Oman  | September 2016-August 2019 |
| University of Chichester  | BA(Hons) TourismBA(Hons) Events Management  | September 2014-2017 |
| Leeds Trinity University  | BA (Hons) Business | September 2013-August 2017 |
| University of East London  | International Business and Communication  | September 2013-August 2017 |
| University of Wolverhampton  | BA (Hons) Business,Middle Eastern College, Oman | September 2013-August 2017 |
| University of Essex  | MBA  | September 2013-August 2017 |
| University of Wales  | MBA  | September 2012-August 2015 |
| Manchester Metropolitan University  | MSc Marketing and Management  | September 2012 –September 2015  |
| University of Bolton  | BA (Hons) Marketing and Management  | September 2009-August 2012 |
| University of York St. John | BA(Hons) Business Administration  | September 2010-August 2015 |
| Birmingham City University | HND Business and BA(Hons) Top Up | September 2008-August 2012  |
| University of Sunderland | FD Professional Services | January 2007-August 2011 |
| University of Kingston | BA(Hons) Business and Professional Administration | October 2006-September 2011 |
| University of Derby | FD Business Improvement Techniques  | October 2006-September 2010 |
| Southampton Solent University | HND/HNC/ FD in Business | October 2006-October 2010 |
| Arab Open University (Centres in Jordan, Bahrain, Yemen, Kuwait, Lebanon, Jeddah, Oman and Egypt) | BA (Hons) Business and Management  | January 2008-December 2009 |
| University of Huddersfield  | BA(Hons) Business Top up  | September 2007-August 2010 |
| Liverpool John Moores University  | Foundation Degree in Business | October 2005-October 2007 |
| University of Hull | Foundation Degree in Business and Management | October October 2005-August 2007 |
| Buckinghamshire Chilterns University College | HND/C Business Information Technology | Sept 2000-August 2005 |

**External Advisor**

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| **Institution**  | **Subject** | **Date**  |
| Leeds Trinity University | Partnership Periodic ReviewWest Yorkshire Police (PCDA) | March 2025 |
| Buckingham New University  | BA (Hons) International Tourism Management with Air Travel - Revalidation Event | February 2025 |
| London Metropolitan University  | Partner InstitutionStanfort Academy SingaporeCourse ApprovalBA Accounting and FinanceMSc International Accounting and FinanceMSc International Events, Leisure and Tourism Management  | February 2025 |
| London South Bank University  | Validation of Master of Business Administration and variants with HABITAT GP, Ajman, UAE: (Human Resource Management and Organisational Psychology) (Digital Marketing) (Cyber governance and Law) (Healthcare Management)  | January 2025 |
| University of the West of England | MSc Business Management MSc International Business Management MSc Business and Supply Chain Management MSc Business and Digital Transformation MSc Business and Human Resource Management  | January 2025 |
| Blackpool and The Fylde College | Periodic Review | November 2024 |
| Birmingham Newman University  | BA Business Management (Top-up) | November 2024 |
| University of Worcester  | MSc Healthcare Management and Leadership | August 2024 |
| Analysis Institute of Management, Mauritius | Programme: Institutional Quality Review Analysis Institute of Management (IAE Paris 1 – Sorbonne Business School and Paris Dauphine University) | June 2024 |
| Leeds Trinity University | External Panel Member for Quality Review and Approval Event(Police Constable Degree Apprenticeship and Graduate Diploma in Professional Policing Practice (Degree-Holder Entry Programme). | May 2024 |
| LIBF | External Panel Member BSc Hospitality Management MSc Digital MarketingMSc Marketing Management | May 2024 |
| Plymouth MarJon University | Partnership Approval EventCity of London College | May 2024 |
| University of Chester  | MSc Financial Technology (FinTech) and Business Analytics | May 2024 |
| Neath Port Talbot College  | BA Public Services Validation | April 2024 |
| De Montfort University | Business Analyst Level 4 Apprenticeship  | March 2024 |
| Teeside University  | MSc International management ETIC Algarve Partnership | February 2024 |
| University of Chichester  | Periodic Review of Business Provision | December 2023 |
| Hereford College of Art | Validation Event - BA (Hons) Game Design & BA (Hons) Digital Content Creation | November 2023 |
| University of LawUniversity of Europe for Applied Sciences | MSc in Strategic Business Management with Academic and Professional PracticeMSc in Project Management with Academic and Professional Practice | August 2023 |
| Bishop Grosseteste University (BGU), Lincoln | MSc International Management  | June 2023 |
| University of LawUniversity of Europe for Applied Sciences  | MSc Marketing,1. MSc Project Management, and
2. MSc Strategic Business Management
 | June 2023 |
| University of WolverhamptonPartner ReviewHerald College and Biratnagar International College, Nepal | BSc (Hons) International Business ManagementBSc (Hons) International Business Management with Foundation Year BSc (Hons) International Hospitality BSc (Hons) Computer Science International Masters in Business Administration  | June 2023 |
| University of DerbyPartner ReviewSwiss Hotel Management School | MA Executive Hospitality ManagementSwiss Hotel Management School | May 2023 |
| Coventry University Partner ReviewUniversity of Digital Economics and Agrotechnologies, Tashkent, Uzbekistan | Foundation Business  | April 2023 |
| Leeds Trinity University Partner ReviewWaltham International College, UK | Partnership Periodic Review and Programme Review | April 2023 |
| BPP | PG Diploma Digital Marketing | April 2023 |
| University of Northampton | Periodic Subject Review of Human Resource Management and Organisational Behaviour | March 2023 |
| Blackpool &The Fylde College | Validation Panel Member Chartered Manager Degree Apprenticeship  | February 2023 |
| Blackburn College (Validated by Lancaster University)  | Validation of Cert HE/FdA/BA Marketing | January 2023 |
| Arden University  | Revalidation CMDA, and SLA (Contextualised for Health Care) | December 2022 |
| University of Law | Programme approval BSc Business and Management Top up  | November 2022 |
| University of Law | (Quality Academic Review)MSc Economics for Business and Management | November 2022 |
| St. Mary’s University, Twickenham  | BA Business Management and Marketing with Foundation YearElizabeth School of London  | November 2022 |
|  University of Northampton | Universum College, Kosovo-MBA Top Up & Amity Singapore – MBA (non-Placement) | October 2022 |
| University of Northampton | Validation of the BA (Hons) Management Two-year Accelerated Degree Apprenticeship programme  | September 22 |
| Arden University | Arden University Degree ApprenticeshipsPeriodic Review  | July 2022 |
| Buckinghamshire New University  | Periodic Review Amsterdam Fashion Academy | May 2022 |
| York College  | FD Business Management and BA Business Management  | May 2022 |
| Richmond, the American International University in London. | BA (Hons) Fashion Management and Marketing with Combined Studies, BA (Hons) Digital Marketing with Combined Studies Re-Validation Event  | March 2022 |
| **Sutton College** | Chair Validation MA Applied Management  | March 2022 |
| **University of East London** | BA (Hons) Airline and Airport ManagementBA (Hons) Sport Business ManagementMSc Innovation and Sustainable HospitalityMSc Sustainable Tourism Development and Management | March 2022 |
| **Teeside University**  | FdA Aviation, Travel & Tourism/FdA Salon Management - Course Approval/Review -  | January 2022 |
| Biratnagar International College (Formerly known as: Merryland College Biratnagar (MCB), Biratnagar, Nepal) University of Wolverhampton  | BA (Hons) International Hospitality Management Approval | January 2022 |
| **The American College of Greece**  | **Revalidation of BA (Hons) Psychology,**  | 4th November 2021 |
| University of Law | Validation MSc in Professional Practice (Microcredential) | June 2021 |
| The American College of Greece | Chair Re-validation BSc Information Technology | June 2021 |
| The American College of Greece | Chair Re-validation BSc Management Information Systems | June 2021 |
| The American College of Greece | Chair Re-validationBSc (Honours) in Business Administration (Entrepreneurship Management) BSc in Business Administration (Entrepreneurship Management) Diploma of Higher Education – Business Administration Certificate of Higher EducationBusiness Administration | June 2021 |
| The American College of Greece | Revalidation of: BA (Hons) EconomicsRevalidation of: BSc (Hons) Finance  | May 2021 |
| London Metropolitan University | Institutional Review Event CESINE Centro Universitario  | May 2021 |
| University of Bedford  | Foundation Year Course re-approval under thematic review | April 2021 |
| The American College of Greece | Revalidation BA (Hons) Economics & BSc (Hons) Finance | April 2021 |
| Open University Middlesbrough College  | Revalidation of FD Business Validation of BA (Hons) Business Level 6  | March 2021 |
| Global Banking School in partnership with University of Suffolk | International Foundation Programme (Business and Management) | September 2020 |
| University of Bolton  | FdSc Business Management Regents College | June 2020 |
| Derby College | BA (Hons) Business and Management | August 2019 |
| University of the West of England  | DBAMSc International Management BA (Hons) Accounting and Finance  | July 2018  |
| University of the West of Scotland  | BA (Hons) International Business | July 2018  |
| Open University  | Institutional Review Nottinghamshire Healthcare Foundation Trust | June 2018  |
| University of Derby  | MBA Global Shipping with Mediterranean College | June 2018 |
| University of Derby | BA International Hospitality Management with Mediterranean College | June 2018 |
| Buckingham University  | PGCert and PGDip Strategic Marketing & Customer Experience Management | June 2018  |
| London Guildhall | BA Marketing and CommunicationsBA Advertising, Marketing Communications and PRBA Fashion Marketing and Business ManagementBA Fashion Retail ManagementBA Human Resource Management | May 2018 |
| University of the West of England  | BA(Hons) Leadership and Management Practice | May 2018  |
| University of Buckingham International Business School - Budapest / Thames Education Group, London | MSc Data-driven Management | May 2018  |
| Lancaster University  | Re-approvalInternational Foundation Year  | April 2018 |
| Teeside University-Prague College  | BA(Hons) International Management and BA(Hons) International Finance and Business Business Accounting  | March 2018  |
| University of West of England  | Executive MBA (leading to the award of Master of Business Administration)Executive MBA Apprenticeship (leading to the award of Master of Business Administration) | March 2018  |
| Lancaster University  | Pre-Masters Programme in Business, Law and Social Studies  | March 2018 |
| University of Strathclyde  | Undergraduate Foundation Programme Business and Social Studies | March 2018  |
| University of Wolverhampton  | **International Master of Business Administration (IMBA) for supported delivery at Podar World College, Mumbai, India** | February 2018  |
| Buckingham University | BA Hons International Business School, Budapest | September 2017  |
| Buckingham University  | MBA International Business School, Budapest | September 2017 |
| University of Wolverhampton  | BA Business Top Up Podar World College, India  | September 2017  |
| Open University  | External Reviewer Academic Quality and Governance Committee | March 2017-Present  |
| University of Wolverhampton | Diploma in International Business  | 10th March 2016 |
| Southampton Solent University  | BA(Hons) and MA Creative Enterprise | 1st February 2016 |
| University of Lancaster  | FD Marketing and PR | 26th January 2016  |
| University of Buckingham | MSc Marketing ManagementMSc Human Resource Management.MSc International Management | 18th May 2015 |
| Hochschule für Internationales Management, Heidelberg  | BA (Hons) International Business Management | 14th and 15th May 2014 |
| West Cheshire College  | CIPD Level 7  | 24th March 2014  |
| University of East London | International Business and Communication Summer Programme  | 31st January 2014 |

**External Reviewer**

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| Hochschule fur Internationales Management Heidelberg Germany | BA(Hons) Business Psychology  | 4th and 5th May 2017  |
| Oxford Brookes University  | BA(Hons) Business and Enterprise (Top up) | 3rd March 2017 |
| The Sheffield College.  | Process Panel Member for the BA (Hons) Management (Top-up) with pathways in Sport, Events & Business at  | 2nd February 2017 |
| University of Derby  | BA (Hons) International Hospitality ManagementBA (Hons) Hospitality and Events Management BA (Hons) Events Management

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| (Swiss Hotel Management School (SHMS) in Leysin, Switzerland  |

Collaboration Approval Event)  | 12th January 2017  |
| Leeds Beckett University  | Validation of BAH Marketing Management & Marketing with Advertising Management  | 20th October 2016  |
| University of Keele | Undergraduate and Postgraduate Business Programmes  | 19th and 20th September 2013 |
| Bishop Grosseteste University | BA Tourism Programme | 27th February 2013  |

**Publications:**

A review of the trend of microlearning, December 2020, Journal of Work-Applied DOI: [10.1108/JWAM-10-2020-0044](https://www.researchgate.net/deref/http%3A//dx.doi.org/10.1108/JWAM-10-2020-0044?_sg%5B0%5D=2ND6A0FYHw-dS5C2K7F7IC_jVpkZIedYrMSew2vaztAvwifJzsZXfQ5rWtxFaUz4cef5IZ76xhrwM-RSYw2r_AVKzQ.slhLfjQlOOOW7amUkSrYeJi19vHpX5IwYidE0dWODWln0I-8pqqfzvrKEfWk7yS2lGBETha-4c22LVeW4UFfvg)

[https://www.emerald.com/insight/content/doi/10.1108/JWAM-10-2020-0044/full/html](https://eur01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.emerald.com%2Finsight%2Fcontent%2Fdoi%2F10.1108%2FJWAM-10-2020-0044%2Ffull%2Fhtml&data=04%7C01%7C%7C0c4b6c69cdb743080a5408d8b870e022%7C4e0f11f9046e45059cb8db2152311e21%7C0%7C0%7C637462142231060397%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C1000&sdata=yIGB0Aq%2BdnvQRUsGR04UCALdrYI7Sin2FQR1O%2BUBPaQ%3D&reserved=0)

**Professional Development**

Anti-Racist leadership from the top: University executives challenging the status quo, UUK, 30th January 2025

UKAT Tutoring Matters Webinar - Leveraging Personal Tutoring to Address Degree Outcome Disparities, UKAT, 16th January 2025

Demystifying AI: Understanding Artificial Intelligence in Education The Wales Collaborative for Learning Design 14th January 2025

What is the impact of AI on assessment in FE? Jisc, 8 January 2025

The Ethics of Educational AI: The Good, the Bad and the Mostly Muddled is almost here, university of Wolverhampton, 11th December 2024

The art of bringing creativity and fun into the classroom, THES, 21st November 2024

Supporting Crisis Students, Open University, 19th November 2024

An Insight into the impact of Fellowship in Business Schools, Advance HE, 18th November 2024

Securing Student Outcomes, Advance HE, 18th November 2024

AI in HE Community Meet up, JISC, 14th November 2024

Creating a Culture of feedback, Open University, 6th November 2024

Liverpool AI Summit, Open Awards, 5th November 2024

Student Mental Health Support Tools, Open University, 4th November 2024

Open Circle - Thriving While Working from Home, Open University, 29th October 2024

QAA International Insights Training: Managing Risk in International Partnerships 23rd October 2024

QAA’s Student Engagement Festival: A pivotal moment for student engagement and representation 18th-22nd October

QAA Harnessing multimodality in higher education 10th October 2024

Inclusive Teaching with Technology: Strategies, Tips and Tools:

digitallyenhancededucationwebinars

2nd October 2024

UK Quality Code Partnership Advice and Guidance working groups September 2024-Present

Wrexham Borough Council-Member of Governance and Audit Committee, September 2024-Present

Reaseheath College and University Centre, Nantwich, Board Member September 2024-Present

LIBF, Academic Board Member September 2024-Present

Open Awards North West, Trustee, June 2024-Present

Rotary International-Judge National speaking Competition, 29th February 2024

Coaching: Refresher and Supervision Session, UWTSD, 19th  May 2023

Coaching Skills for Managers, UWTSD, 18th May 2023

Coaching Skills for Line Managers – ‘Supportive and practical approaches for managing conflict positively’, UWTSD, 8th March 2023

Co-creating assessments workshop, QAA, 19th January 2023

Being a Good Mentor, Linkedin Learning, 31st October 2022

I-ACT, Managing and Promoting Positive Mental Health and Wellbeing, UWTSD, 7th October 2022

Winner of STEM Inclusive Curriculum Project, Phase 1 Team, Open University, September 2022

Wales Quality Network – Partnerships Group September 2022-Present

Reviewer for the Oman Academic Accreditation Authority

Decolonising the Curriculum, THES, 13th July 2022

Member of the Ofsted Preparation Working Group, Open University, May 2022

Member of the Academic Conduct Review Group, Open University, May 2022

QAA Annual Conference 2022: The Quality Continuum, 11th and 12th May 2022

Wales Quality Network: Enhancing external examiner practice, QAA, 4th May 2022

Pearson What is evidence-based practice and how do we do it? 25th November 2021

Open UniversityComputing and Communications AL Staff Development Event 19th and 20th November 2021

Open University Presentation to Computing and Communications The role of the Practice Tutor, 20th November 2021.

Coursera for Campus The Future of Learning and Work 17th November 2021

Advance HE Being an EDI Change Agent 17th November 2021

Chwarae Teg Anti-Sexual Harassment Pioneers Training 15th November 2021

QAA Hallmarks of Success Student-centred Learning and Teaching, 28th  October 2021

QAA Academic Integrity: Enhanced digital assessment security workshop 26th October 2021

Advance HE Employability Summit 1 22nd October 2021

Advance HE Introduction to EDI in teaching and learning 29th **S**eptember and 1st October 2021

AdvanceHE Calibration Workshop for examiners in Business and Management Education 22nd and 25th June 2021

Open University in Wales Ambassador Training, 3rd November 2020

Academic Reviewer: Higher Education, Skills and Work-Based Learning Journal October 2020-Present

OUBS Residential School Tutor –B716 and B839

Advance HE - Aurora Role Model November 2019-Present

Board Member of the Higher Education Advisory Panel, Office of the Independent Adjudicator September 2018-Present

Athena Swan Reviewer January 2016-September 2018

Independent Member of the Scrutiny Committee for Wrexham Borough

Council October 2015-March 2019

Member of the North Wales Advisory Committee for the Appointment of

Magistrates October 2015-March 2019

Trustee of Open Awards North West

September 2012-Present

Board Member of CMI Cymru and Member of the Complaints and

Investigations Committee September 2015-August 2019

Parent Governor Bishop Heber High School and Tilston

Parochial School, Tilston September 2013-October 2017

Judge Cheshire Tourism Awards 2014-2017

Member of Association of Business School Teaching, Learning and

Student Experience Committee 2010-2015

British Accreditation Council –Inspector September 2015-Present

Judge for Chartered Management Institute Book of the Year Award

Board Member of Young Enterprise Chester and Cheshire 2013-1015

**Professional Updating**

# Workshop: Embedding Inclusive Assessment, QAA, 18th October 2021

# Technology Enhanced Assessment Workshop, OU, 20th July 2022

# Advancing student engagement, WonkHE, 28th June 2022

# Winner of the STEM Inclusive Curriculum project Phase 1Team For excellent contributions to the audit of STEM modules for Equity, Diversity and Inclusion June 2022

# Student Success - Assessment and Feedback Advance HE, 9th June 2022

Enhancing Assessment and Feedback for Student Learning and Success, Advance HE, 9th June 2022

Business School Education: Transformation and the Emerging Business ModelShift Salesforce, 7th June 2022

The exploitative world of contract cheating and its growing threat to academic integrity, Turnitin, 12th April 2022

Enhancing Assessment Marking and Feedback for Student Learning and Success, Advance HE, 7th March 2022

Re-Designing Production Workshop, Open University, 13th April 2021

QAA, Embedding the Academic Integrity Best Practice Principles, 11th November 2020

OU, Digital Student Experience for ALs, 13th October 2020

QAA, Combatting Academic Fraud, 12th October 2020

Open University, AL Mental Health Workshop, 9th October 2020

Winchester Centre for Student Engagement, Autumn Symposium, 8th October 2020

EFMD, Global Professional Development, Virtual Coffee with Careers, 10th September 2020

BIT, Build Back Better, 9th September 2020

QAA, Contract Cheating, 8th September 2020

SHMA Talks: Life after lockdown: Workplace culture starts, 2nd July 2020

JISC, Learning and Teaching Reimagined, 1st July 2020

OIA, Supporting Disabled Students,18TH June 2020

THE, **International students in the UK and Covid-19: what happens next?** 27th May 2020

QAA Postgraduate Student experience and Covid-19, 22nd May 2020

JISC & Emerge Education Step up Summit, 21st May 2020

QAA The role of Digital in transformational education –improving quality and student experience 20th May 2020

Open University, Leading a Remote Team Effectively, 12th May 2020

CMI, ‘From Crisis to Success - Being the best YOU, working from home’. 11th May 2020

Measuring your On-line success, 7th May 2020

THES, **No going back? UK higher education post-pandemic, 7th May, 2020**

Open University, Achieving Fairness and Consistency in Marking on Post Graduate Business Modules, 7th May 2020

Open University**,** BoSE & SST Strategy Workshop, 6th May, 2020

CMI, Navigating Digital Change, 6th May 2020

UKAT, Tutoring Matters: Advising in Turbulent Times, 5th May 2020

UKAT, Tutoring Models, 4th May 2020

FE Week, Further Education sector’s response and requirements to Coronavirus pandemic, 4th May, 2020

CMI, Killer Virtual Presentation Skills, 4th May 2020

QAA, Engaging with Students Online, 30th April 2020

Open University, eSTeM, 29th and 30th April, 2020 Annual Conference: Informing Student Success – From Scholarship to Practice

ApplyBoard, "Beyond the Curve: The Impact of COVID-19 on Higher Education" 29th April, 2020

Open University, Emotional Intelligence, 29th April 2020

Leeds Beckett University, A Practical Guide to developing online Material, 28th April, 2020

Advance HE Beyond fire-fighting – developing resilient higher education 28th April 2020

JISC Planning for the end of Lockdown 27th April 2020

The Open University, Designing for Inclusivity, 27th April 2020

QAA, Membership Briefing, 24th April 2020

THES, Times Higher Education in Conversation on the post-pandemic future of HE, 23rd April 2020

QAA Assessing with Integrity, 23rd April 2020

SDN, Apprenticeships-Learning from Inspection 23rd April 2020

Advance HE, Emergency Remote Teaching21st April 2020

QAA, Securing Academic Standards and Supporting Student Achievement, 20th April 2020

QAA Practice and laboratory based assessment, 17th April 2020

Open University, Blogging for Beginners, 16th April 2020

Open University, Working in Remote Teams, 15th April, 2020

Advance HE Moving Assessment On-line Key Principles for Inclusion, Pedagogy and Practice 9th April 2020

Advance HE, Lessons from China, 1st April, 2020

Chwarae Teg, Agile Methodology, 31st March 2020

Advance-HE Global Perspectives - Designing an inclusive curriculum: global perspectives on embracing diversity member benefit webinar 30th  March 2020

Degree Outcomes Statement-The sign off- QAA webinar, 20th February 2020

Healthy working, a health & safety on-line training programme and self-risk assessment questionnaire for your workstation 7th February 2020

An introduction to International Quality Review webinar, QAA, 15th January 2020

Degree Outcomes Statements: The Process, QAA, 15th January 2020

OU Staff Development Conference, Deganwy Quays, 27th November 2019

Quality Code in Action: Course Design and Development webinar for Higher Education Institutions, QAA, 25th November 2019

Member of QAA Reading Group for the Quality Code Advice and Guidance Theme for *Partnerships* and the Quality Code Advice and Guidance Theme for *External Expertise* August 2018

The Language of Assessment, Open University Business School, Milton Keynes, 27th June 2018

OU Staff Development Conference, Cardiff 15th and 16th June 2018

The 7th eSTEeM Annual Conference STEM Futures-Delivering Excellence Through Scholarship 25th-26th April 2018

Enhancing Employability Associate Lecturer Teaching and Learning Event, 24th April 2018

Safeguarding Module 1 and 2, 22nd April 2018

GDPR for ALs 22nd April 2018

Advocating Apprenticeships, CMI, 18th April 2018

Survival Techniques Using Adobe Connect, 27th March 2018

Attracting Diversity-Designing and Conducting Research for a Positive Action Initiative, HEA, 19th March 2018

GDPR Update, Open University, 17th March 2018

Apprenticeships Work, Open University, 7th March 2018

Webinar: Student Data, Open University, 1st March, 19:00-21:00 2019

Webinar: Student Readiness – 27 February, 19:00-21:00

Academic Excellence Vision Event, Open University, 20th February 2018

Successful Customer Interaction using Insights Discovery, CMI, 14th February 2018

Apprenticeships Webinar OU 13th February 2018

Teaching and Learning Innovation Webinar OU 13th February 2018

Digital Technologies Webinar 7th February 2018

British Accreditation Council Short Term Study Visas-1st February 2018

Preparing your application for BAC 25th January 2018

Quality Enhancement Review-Reviewer Training 17th and 18th January 2018

BAC Re-Accreditation 11th January 2018

Focus on Apprenticeships, Open University, 13th December 2017

Business Wales National Mentoring Conference 27th October 2017

Athena Swan Reviewer Training 19th October 2017

JISC Connect More in Wales 4th July 2017

West Cheshire North Wales Chamber of Commerce Women’s Network 29th June 2017

Chwarae Teg- Modern Working Practices 27th June 2017

Mental Health First Aid - 8 and 9th June 2017

Embedded Enterprise and its Institutional Impact, 6th June 2017, University

of Birmingham

CPD Safeguarding Course May 2017

HEA Pilot Course for External Examiners May 2017

QAA Appeal Panel Training October 2015

British Accreditation Council Inspector Training September 2015

Technology Enhanced Learning-Open University, Manchester, July 2015

Using Social Media in your business Connecting Cheshire June 2015

QAA Reviewers Conference, Swansea, June 2015

Partnerships Day-University of Chester -March 2015

Inspirational Women’s Conference, University of Chester March 2015

West Cheshire Women's network March –How to market yourself, March 2015

Leaders of the Entrepreneurial Institution, London- February 2015

QAA Review of Education Oversight Focus Group- January 2015

Higher Education Review Update Training- January 2015

Encouraging student and graduate entrepreneurship - support and finance for start-ups, and implementing the Enterprise Education Review, 9th December 2014, Westminster Forum

NW Women Enterprise Day, Cranage Hall, November 2014

Start Up Loans Information Day House of Commons 8th October 2014

Digital marketing in your Business Connecting Cheshire June 2014

QAA Reviewers Conference, Leeds, 2014

Using LinkedIn to promote your business Connecting Cheshire June 2014

State of Small Business Conference ERC, Liverpool June 2014

QAA Reviewers Conference, Warwick, 2013

**Publications and conference presentations**

A review of the trend of microlearning

https://www.emerald.com/insight/content/doi/10.1108/JWAM-10-2020-0044/full/html

Open University, Flexible Study Intensity Presentation and panel member, 7th October 2020

Open University, FutureYOU Presentation to OU 3rd Online Staff Development Conference, 24th June 2020

OU Facilitator: Know your Module, 21st May 2020

The Role of ALs in Assessment -The Language of Assessment, Open University Business School, Milton Keynes, 27th June 2018

OU Hotpicks Update - OU in Wales Staff Development Conference, 15th and 16th June 2018

Creating a sense of belonging and resilience-Retention strategies Wrexham Glyndwr University 20th September, 2016

ABS Teaching and Learning Conference April 2015 Track Chair and Rapporteur Enterprise Education

The Italian Job: The University of Chester, Global Entrepreneurship Congress, Milan, March 2015

Poster presentation-‘Nothing ventured nothing gained’ Staff Conference-‘Innovation and Creativity’ September 2014

Mission Moscow: The University of Chester, Global Entrepreneurship Congress, Moscow, March 2013

Retention-What works for MTEM students- Staff Conference September 2013

ABS Teaching and Learning Conference April 2013 Track Chair and Rapporteur Student Experience

Foundation Degrees- How to get started? Staff Conference September 2005

Learning in the Workplace -Centre for Outcomes Based Education June 2008 OUP

**Areas of Academic Interest**

Student experience and enhancement, Retention and Distance learning