

**Hisham Muhamad El-tahawy, Ph.D. | FHEA-UK****Fellow of Higher Education Academy UK |****Assistant Professor – Faculty of Language Studies |****Arab Open University AOU – Kingdom of Bahrain****Personal Details**

<b>Current Address:</b>	Flat 21- Building 242B – Road 4306 – Block 243 - Arad – Kingdom of Bahrain
<b>Marital Status:</b>	Married
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**Education**

<b>February 2018</b>	<b>Doctor of Philosophy - Ph.D.</b> in English Literature Faculty of Arts – Minia University – Egypt - "First Honor Degree"
<b>November 2011</b>	<b>Master of Arts - M.A.</b> in English Literature Faculty of Arts –Minia University – Egypt - "Excellent"
<b>May 2006</b>	<b>Bachelor of Arts - B.A.</b> Faculty of Arts –Minia University – Egypt
<b>May 2001</b>	<b>Bachelor of Education - B.Edu.</b> Faculty of Education – Minia University – Egypt - "Very Good with Honor"

**Academic Experience**

<b>March 2024 – Sept. 2024</b>	<b>Assistant President for Academic Affairs and Scientific Research</b> – Arab Open University AOU - Bahrain
<b>August 2023 &amp; March – April 2024 – June 2024</b>	<b>Acting President</b> – Arab Open University - Bahrain



<b>Feb. 2023 – March 2024</b>	<b>Assistant President for Administrative and Financial Affairs</b> – Arab Open University AOU - Bahrain
<b>Sept. 2022 – Sept. 2023</b>	<b>Member</b> – the Supreme Council of Arab Open University
<b>Feb. 2022 – August 2024</b>	<b>Head</b> – Internship Unit - Arab Open University AOU - Bahrain
<b>August 2022 – Feb. 2023</b>	<b>Vice Chair</b> – Committee of Enhancing AOU Image in the Local Community - Arab Open University AOU - Bahrain
<b>June 2022 – Sept. 2022</b>	<b>Vice Chair</b> – Committee of Business Continuity - Arab Open University AOU - Bahrain
<b>June – Sept. 2022 &amp; 2023</b>	<b>Acting Dean</b> - Faculty of Language Studies – Arab Open University AOU - Bahrain
<b>Feb. 2019 – till now</b>	<b>Assistant Professor</b> (Full-Time) – Faculty of Language Studies – Arab Open University AOU - Bahrain
<b>Sept. 2019 – March 2024</b>	<b>Head</b> – Training, Continuous Education & Community Service – Arab Open University AOU - Bahrain
<b>Sept. 2018 – Feb. 2019</b>	<b>Assistant Professor</b> (Part-Time) – Faculty of Language Studies - Arab Open University AOU - Bahrain
<b>Dec. 2011 – Feb. 2018</b>	<b>Lecturer</b> – Sadat Academy for Management Sciences – Egypt ( <b>on Official Leave</b> )
<b>March 2009 – Oct. 2010</b>	<b>Academic Advisor</b> – Sadat Academy for Management Sciences – Alexandria
<b>May 2004 – Nov. 2011</b>	<b>Supervisor</b> - Training Center – Sadat Academy for Management Sciences – Alexandria Branch - Egypt
<b>April 2004 – Dec. 2011</b>	<b>Teaching Assistant</b> – Sadat Academy for Management Sciences – Egypt

### Published Papers

<b>July 2024</b>	Ismail, H.M., "Children's Books for Enjoyment, Language Learning, and the Sustainable Development Goals." <b>Accepted - (2024).</b>
<b>May 2024</b>	Ismail, H. M., "Ecocriticism and Children's Literature: Dr. Seuss's The Lorax as an Example." <i>World Journal of English Language</i> 14.3 (2024): 139-147. Printed. ( <b>Scopus Index – Q2</b> )



<b>Jan. 2024</b>	Ismail, H. M., "Dublinerss: A Story of A City in Paralysis." <i>International Journal of Linguistics, Literature and Translation</i> 7.1 (2024): 75-84. Printed
<b>July 2023</b>	Ismail, Hisham Muhamad, "Colonialism and A History of Oppression in Africa: Scenes from Selected African Novels." <i>Research Journal in Adnaced Humanities</i> 4.3 (2023): 55-66. Printed ( <b>Scopus Index – Q1</b> )
<b>July 2023</b>	Ismail, Hisham Muhamad, "Heathcliff's Multiple References in Emily Bronte's <i>Wuthering Heights</i> ." <i>Research Journal in Adnaced Humanities</i> 4.3 (2023): 29-37. Printed ( <b>Scopus Index – Q1</b> )
<b>July 2023</b>	Ismail, Hisham Muhamad, "Objectification: Examples of Female Characters in Selected Fairy Tales." <i>Journal of Language Teaching and Research</i> 14.4 (2023): 939-943. Printed ( <b>Scopus Index – Q2</b> )
<b>April 2023</b>	Ismail, Hisham Muhamad, "Little Women: Louisa May Alcott's Duality Between the Intentional Lessons and the Unconscious Messages." <i>Theory and Practice in Language Studies</i> 13.4 (2023): 867-872. Printed ( <b>Scopus Index – Q3</b> )
<b>March 2023</b>	Ismail, Hisham Muhamad, "Children's Literature: The Significance and Other Impacts." <i>Theory and Practice in Language Studies</i> 13.3 (2023): 593-598. Printed ( <b>Scopus Index – Q3</b> )
<b>Jan. 2021</b>	Ismail, Hisham Muhamad, "The Asian Americans' Identity Crisis as Reflected in DAY STANDING ON ITS HEAD." <i>Journal of Humanities and Social Sciences Studies</i> 3.12 (2021): 062-067. Printed.
<b>March 2021</b>	Ismail, Hisham Muhamad. "THE WASH: A Traditional Ethnic Play in The Mainstream Arena." <i>International Journal of Linguistics, Literature, and Translation</i> 4.3 (2021): 054-060. Printed.
<b>March 2021</b>	Ismail, Hisham Muhamad. "Philip Kan Gotanda – The Chronicler of the Asian American Experience." <i>International Journal of English Literature and Social Sciences</i> 6.2 (2021): 012-021. Printed.
<b>Feb. 2021</b>	Ismail, Hisham Muhamad. "The Disgraced Relationship as Reflected in Blue Angel (2000)." <i>International Journal of English Literature and Social Sciences</i> 6.1 (2021): 388-396. Printed.
<b>July 2019</b>	Ismail, Hisham Muhamad. "The Meaning of Silence in Disgrace (1999)." <i>2nd International Conference on Language Education and Culture ICLEC</i> . Ed. Ahmet Akedmir. Istanbul, Turkey: KeD, 2019. Printed.
<b>Dec. 2017</b>	Ismail, Hisham Muhamad. "The Duality of David Lodge as Reflected in Nice Work (1988)." <i>Minia Journal of Arts and Humanities</i> 4.3 (2017): 220-230. Printed.

### Professional Experience

#### Training & Development Field – Full Time

<b>March 2012</b>	<b>- General Manager and Training Consultant</b> – Different Training Companies – Bahrain, Oman and Qatar.
<b>Dec. 2018</b>	

#### Quality Assurance & Accreditation Field – Freelancer



<b>March 2017 – Feb. 2019</b>	<b>Lead Auditor QMS 9001:2015 – IRCA UK.</b>
<b>July 2014 – June 2016</b>	<b>Course Director &amp; Trainer – Pearson Edexcel UK Assured Programs.</b>
<b>Dec. 2014 – Feb. 2019</b>	<b>Course Manager &amp; Chartered Trainer - Highfield Awarding Body For Compliance HABC – UK.</b>
<b>Dec. 2014 – Feb. 2019</b>	<b>Head of Course Provider – The National Examination Board in Occupational Safety and Health NEBOSH – UK.</b>
<b>March 2015 – August 2017</b>	<b>Contact Person – PECB ISO Certification and Training – Canada.</b>
<b>June 2013 – May 2016</b>	<b>Contact Person &amp; Chartered Trainer for Training of Trainers – Chartered Institute for Environmental Health CIEH – UK.</b>
<b>Training &amp; Development Field – Freelancer</b>	
<b>Aug. – Oct. 2011</b>	<b>Consultant - Professional Managerial Experiences Center (PMEC) – Conducting two studies about “The Current Situation in Training Administrations – Kuwaiti Government – Evaluation Study” &amp; “Means of Development the training performance in Kuwaiti Government Administrations.”</b>
<b>Feb. 2011</b>	<b>Consultant– United Nations for Human Settlements Program UN-HABITAT – Iraq Program – Training for Iraqi Local Leaders - Amman - Jordan.</b>
<b>July 2010 – March 2011</b>	<b>Consultant– United Nations Human Settlements Program UN-HABITAT – Egypt Program – Training for Egyptian Local Leaders (Fayoum – Luxor – Ismailia – Suhag - Tanta)</b>
<b>March – April 2010</b>	<b>Certified Trainer – Decentralization Support Unit – Ministry of Local Development Egypt in cooperation with United Nations Development Program UNDP</b>
<b>Feb. 2010</b>	<b>Researcher – Sawiris Foundation for Social Development</b>
<b>April 2009 – Feb. 2010</b>	<b>Consultant – Training of Trainers by UNICEF - Egypt</b>
<b>Nov. 2010 – Dec. 2010</b>	<b>Trainer - Integrated Solutions for Ports Management</b>



<b>Oct. 2010 – Nov. 2010</b>	<b>Trainer</b> – Sanitation & Drinking Water Company – Alexandria
<b>June 2010</b>	<b>Trainer</b> - Arabic Center for Training & Development ( <b>ACTD</b> ) – Egypt
<b>April 2010</b>	<b>Trainer</b> - Total International Expertise Company ( <b>TOTALITY</b> ) – Egypt
<b>April 2010 – Feb. 2012</b>	<b>Trainer</b> - Organization & Management Administration – Training Center – Alexandria
<b>Nov. 2009 – Dec. 2009</b>	<b>Trainer</b> - Information Technology Institute ( <b>ITI</b> ) – Egypt
<b>March 2008 – Jan. 2012</b>	<b>Trainer</b> - Petrochemicals Company – Training Center – Alexandria
<b>Nov. 2008 – June 2009</b>	<b>Trainer</b> - Ports Training Institute ( <b>PTI</b> ) – Arab Academy for Sciences, Technology, and Maritime Transport – Egypt
<b>Aug. 2008 – Feb. 2012</b>	<b>Trainer</b> - Professional Managerial Experiences Center ( <b>PMEC</b> ) – Egypt
<b>Sept. – Nov. 2007</b>	<b>Technical Assistant</b> – <b>USAID</b> – Egyptian Decentralization Initiative EDI

### Conferences & Workshops Attended & Memberships

<b>March 2023</b>	<b>Developing Leadership and Management Skills for the 21st Century</b> - Higher Education Academy – <b>Advance HE UK</b> - Virtual
<b>March 2022</b>	<b>“The Principles and Practice of Assessment” (Advanced Level)</b> - Cambridge Assessment International Education <b>UK</b> - Online
<b>February 2022</b>	<b>“Quality Assurance of Assessment in HE”</b> – Cambridge Assessment International Education <b>UK</b> - Online
<b>December 2021</b>	<b>“Leading Teaching &amp; Learning: Program Leaders”</b> - Higher Education Academy – <b>Advance HE UK</b> - Virtual
<b>December 2021</b>	<b>“Mobile Learning in Digital Technologies”</b> – Higher Education Academy – <b>Advance HE UK</b> - Virtual
<b>December 2021</b>	<b>“Career Start Up – Tips for Career Counselling”</b> – Macromedia University of Applied Sciences – <b>Germany</b> - Virtual
<b>May 2021</b>	<b>“Higher Education 2030 Symposium”</b> – Macromedia University of Applied Sciences – <b>Germany</b> – Virtual



<b>April 2021</b>	<b>“Writing and Publishing A Research Article – New Trends in Dissemination for Increasing Presence and Impact”</b> – Knowledge E – Virtual
<b>April 2021</b>	<b>University Volunteer and Community Service Conference – Qatar</b> University - Virtual
<b>March 2021</b>	<b>The Principles and Purposes of Educational Assessment</b> – Cambridge Assessment International Education <b>UK</b> - Online
<b>January 2021</b>	<b>Educational Organizations Management Systems based on ISO 21001:2018</b> – Bureau Veritas International
<b>December 2020</b>	<b>Transforming Assessment for Higher Education</b> - Higher Education Academy <b>UK</b> - Online
<b>September 2020</b>	<b>Teaching Skills Masterclass for Higher Education</b> – Higher Education Academy <b>UK</b> - Online
<b>August 2020</b>	<b>Fellowship</b> – Higher Education Academy Advance HE - <b>UK</b>
<b>Feb. – March 2020</b>	<b>Leaders of Learning</b> – Pearson International & Harvard University – Online
<b>Feb. 2020</b>	<b>TESOL Kuwait: Paradigm Shift in Multidisciplinary Teaching and Learning</b> – Gulf University for Sciences and Technology - <b>Kuwait</b>
<b>Jan. 2020</b>	<b>NQF Forum: The Role of NQF in Achieving Education for Sustainable Development</b> – Education & Training Quality Authority – <b>Bahrain</b>
<b>Jan. 2020</b>	<b>Unpacking Bibliometrics &amp; Boosting Citations</b> – Higher Education Council HEC – <b>Bahrain</b>
<b>Nov. 2020</b>	<b>The 8<sup>th</sup> Bahrain ELT Conference: Learning Engagement</b> – British Council - <b>Bahrain</b>
<b>June 2019</b>	<b>The 2<sup>nd</sup> International Conference on Education, Languages and Culture ICELC</b> – Istanbul - <b>Turkey</b>
<b>June 2019</b>	<b>Advanced Skills in Quality Assurance for Professional Educators</b> – AOU - <b>Bahrain</b>
<b>Feb. 2019</b>	<b>A Skill-Based Approach: Communicative Language Learning</b> for AOU Staff – Garnet Publication - <b>Bahrain</b>
<b>May 2018</b>	<b>Continuous Professional Development CPD Workshop</b> – Highfield International – Dubai - <b>UAE</b>
<b>Sept. 2017</b>	<b>University Examination Systems and Students Evaluation</b> – Minia University – <b>Egypt</b>
<b>Sept. 2017</b>	<b>International Academic Database and Endnote</b> – Minia University – <b>Egypt</b>
<b>Jan. 2016</b>	<b>Quality Management System Auditor/ Lead Auditor Training Course Based on ISO 9001:2015</b> – IRCA UK approved training Center – <b>Bahrain</b>
<b>Oct. 2015</b>	<b>Edutrack Exhibition</b> for Education and Training – Muscat – <b>Oman</b>
<b>April 2015</b>	<b>Gulf Education and Training Exhibition</b> – Dubai – <b>UAE</b>



<b>March 2015</b>	<b>National Qualifications Framework</b> – National Authority for Qualifications & Quality Assurance of Education and Training – <b>Bahrain</b>
<b>March 2015</b>	<b>Procedures of Self-Assessment for Training Institutes</b> - National Authority for Qualifications & Quality Assurance of Education and Training – <b>Bahrain</b>
<b>December 2015</b>	<b>Membership</b> as a Chartered Trainer for Training of Trainers (No. 20586) - Highfield Awarding Body For Compliance <b>HABC</b> – <b>UK</b>
<b>Jan. 2014</b>	<b>“INTERSEC”</b> the leading training and Safety exhibition in the Middle East – Dubai – <b>UAE</b>
<b>July 2013</b>	<b>Membership</b> as a Chartered Trainer (No. 032204) - Chartered Institute for Environmental Health <b>CIEH</b> - <b>UK</b>
<b>Sept. 2012</b>	The 5 <sup>th</sup> Regional Conference for Human Development – <b>Bahrain</b>
<b>July 2010</b>	<b>National Training of Trainers (TOT)</b> on “The Skills of Local Elected Leadership” – United Nations Human Settlements Program <b>UN-HABITAT</b> in cooperation with Ministry of Local Development – <b>Egypt</b>
<b>Feb. 2010</b>	<b>Training of Trainer (TOT)</b> - Decentralization Support Unit – Ministry of Local Development in cooperation with <b>UNDP</b> – <b>Egypt</b>
<b>Nov. 2009</b>	<b>Development of Basic Skills for Local Leaders</b> – Local Development Center by Future Generation Foundation (FGF), Dale Carnegie, and CAME – <b>Egypt</b>
<b>Oct. 2009</b>	<b>International Conference</b> about “Towards a Culture of Sustainable Communities, Economies, and Environment” – by USAID, CID Consulting and CEDARE – <b>Egypt</b>
<b>Jan. 2002</b>	<b>Self-Assessment” &amp; “Metacognitive Learning Strategies</b> - Minia University – <b>Egypt</b>

### Awards & Appreciation

<b>2022</b>	<b>Appreciation Certificate</b> – British Council Bahrain for implementing Community Service Activities in cooperation with AOU.
<b>2022</b>	<b>Appreciation Certificate</b> – AOU Bahrain Director for the successful implementation of the Employability Skills Initiative
<b>2021</b>	<b>Appreciation Letter</b> – AOU President for getting QMS ISO 2009 for the Training Center
<b>2019</b>	<b>BEST PAPER AWARD</b> - The 2 <sup>nd</sup> International Conference on Education, Languages and Culture ICELC - Turkey
<b>2019</b>	<b>Appreciation Certificate</b> – Arab Open University - Bahrain
<b>2019</b>	<b>Appreciation Letter</b> – Alnoor Int. School - Bahrain
<b>2014</b>	<b>Appreciation Certificate</b> – Ministry of Municipality - Bahrain
<b>2013</b>	<b>Appreciation Certificate</b> – Ministry of Finance - Bahrain
<b>2013</b>	<b>Appreciation Certificate</b> – Ministry of Education - Bahrain
<b>2012</b>	<b>Appreciation Certificate</b> – Survey and Land Registration Bureau - Bahrain





### Academic Courses & Modules Taught

- EA 300 A – Children's Literature
- A230 B – Reading and Studying Literature
- EL 121 – Introduction to Short Story
- EL 111 – Communication Skills – General English
- AA 100 B – Arts of Past and Present (2)
- AA100 A – Arts of Past and Present (1)
- English for Business Studies
- The Process of Academic Writing
- Market Leaders – Leadership Skills
- Essentials of Business Communication
- English for Study Skills
- Introduction to Civilization and Culture
- English for Research Skills
- Building Skills for the TOEFL test
- Effective Business Communication

### Training Topics Presented

#### **In Bahrain:**

- Training of Trainers TOT
- Balance between Life and Work
- Effective Presentation Skills
- Effective Leadership
- Conflict Management
- Dealing with Customers
- Achieve More in Less Time
- Job Excellence
- Skills of Parliament Committee Management
- Challenges of Parliament Committee Management
- Stress Management
- Marketing and Professional Customer Service
- The Positive Thinking and Problem Solving
- Leadership and Teamwork

#### **In Oman:**

- Training Needs Assessment
- Leadership Skills for Effective Manager

#### **In Jordan:**

- Training of Trainers TOT for Iraqi Local Leaders

#### **In Egypt:**

- Developing Skills of Training Specialist
- Preparing Effective Marketing Plan
- Enterprises Resources Planning ERP
- Customer Relationship Management CRM
- Managerial Skills for Secretaries





- Skills of Effective Training Manager
- Capacity Building for Local Leaders (Leadership – Representation – Communication – Negotiation – Decision Making Skills)
- Developing Leadership & Supervision Skills
- Marketing of Insurance Services – (Libya Company for Insurance)
- Motivating & Training your Sales Team
- Basics of Marketing & Sales
- Effective Communication & Customer Service
- Performance Assessment
- Leadership & Change Management Skills
- Soft Skills Training (Communication & Presentation Skills – Interviewing – Writing CV) for Minia University Students

