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**EXPERIENCE FROM THE  
ENQA LEADERSHIP  
DEVELOPMENT  
PROGRAMME (LDP)**

# SEMINARS

- Seminar I

- Welcome and introduction
- Ice-breaker
- Assignment of groups and topics (4)
- Leadership interview
- Panel discussion

- Seminar II

- Time for group work
- Simulation game (role play)
- Leadership interview
- Leadership roles and organisational culture

- Seminar III

- Time for group work
- Imaginalia: building a quality HE system
- Leadership interview
- Panel discussion
- Project presentations

## GROUP WORK – INITIAL STEPS

- Topic: QA agencies as promoters of quality culture
  - Mentor contact details
  - Outline and guiding questions: *How is the concept of quality culture understood in different contexts? What is the “right” role of the agency in promoting quality culture, and how can it collaborate and interact with the HEIs and perhaps other actors in this effort?*
- Division of roles and preliminary research (group of 6 people):
  - project manager, secretary
  - own agency resource, publications

# GROUP WORK – METHODOLOGY

- Initial reflection on definitions and agency frameworks to consider scope and potential issues
- **Literature review** to gain a broader and more critical understanding of the concepts and what has been considered/researched to date
- **Survey on quality culture** to identify contemporary international trends and differences in definitions, understandings of, and approaches to QC → Circulated to LDP participants.
- **Analysis of external audit reports** on quality culture to gain:
  - An institutional perspective (self-evaluation) → survey of HEIs rejected
  - A reviewer perspective
  - An agency perspective (evaluation criteria and ENQA reports)
- Triangulated and discussed results of three methodologies to determine conclusions

## GROUP WORK – RESULTS

- Results presented at the last seminar in front of a selected audience
- Results used for further research and paper presentations at international events



## **SKILLS & COMPETENCES GAINED**

- Project management (organisation and planning)
- Autonomy and proactivity
- Teamwork and flexibility
- Analytical skills
- Communication

## GENERAL COMMENTS

- Different primary expectations from the participants but all covered
  - Networking opportunities and exchange of good practice
  - Gaining leadership/managerial skills
- A good mix of presentations, role play and team work
- Great representation of actors of QA of HE (QA agencies, HEIs, external consultants, students)
- Network with new colleagues
- Enriching experience with acquisition of key competences

**THANK YOU**

**enqa.**