MODULE 1: HIGHER EDUCATION IN A GLOBAL WORLD: THE CONTEXT OF QUALITY ASSURANCE

ADDITIONAL REFERENCES

Professional Qualification in QA (QAP)

The list below can be used to augment your work in all modules of the professional qualification in quality assurance (QAP)


Banta, T; Lund, J; Black, K; Oblander, F (1996) ‘Assessment in practice: putting principles to work on college campuses’ Jossey Bass, San Francisco


Brennan, J; de Vries, P; Williams R (eds) (1997), ‘Standards and quality in higher education’ London: Jessica Kingsley


Burke, J. & Assocs (2005), ‘Achieving accountability in higher education: balancing public, academic, and market demands’ San Francisco, Jossey bass


Hallak, J; Poisson, M (2007), ‘Corrupt schools, corrupt universities: what can be done?’, Paris, UNESCO


HEQC (1996), ‘Indicators of programme quality’ Higher Education Quality Council


ISO – all the standards and guides in this area – ISO9000:2000, audit vocabulary, risk assessment, etc


Massy, W; Graham, S; Short, P. M. (2007), ‘Academic quality work: a handbook for improvement’ Anker, Boston


Scheele, K; Limbach, R; de Bruin, J. (2005), ‘Accreditation in international perspective’, Utrecht (in Dutch) http://www.onderwijsinspectie.nl/nl/home/naslag/Alle_publicaties/Accreditatie_internationaal


