

## Quarterly Communiqué to the General Assembly

Quarter 3, 2017

The period of July-September 2017 was marked with hard work from the INQAAHE Board, Secretariat and invaluable contribution of our members to successfully implement planned activities and move our strategies forward. The activities outlined below were implemented within the third quarter of this year.

### ORGANISATIONAL ASPECTS

**To enhance the operations of the INQAAHE Board, a number of major activities have been undertaken:**

- **Finances:** A new approach to the diversification of INQAAHE funding model is being developed. This will allow for additional sources of revenue for INQAAHE, which, in turn, will channel more investment into capacity building and research.
- **INQAAHE Funding Scheme:** The Call for Proposals for 2017 was developed based on the approved budget 2017. For 2017, USD30,000.00 was allocated to fund the IFS Window 2 (Capacity Building) and USD5,000.00 for IFS Window 3 (Research and Innovation) (see the approved [IFS Operational Manual 2017](#)). The Call for Proposals for 2017 was launched in mid-July 2017. A Webinar on Grant Writing was conducted towards the end of July to support our members in writing successful proposals for grants.
- **Global Survey on EQA and IQA:** INQAAHE is conducting a global survey on EQA and IQA in all regions of the world. The Global Survey is being conducted in cooperation with UNESCO and regional networks – ENQA, APQN, CEENQA, CANQATE, AfriQAN, EUA. Regional university associations are being contacted to support data collection from the higher education institutions. The survey instruments, which are intended for both QA agencies and HEIs, are being revised by regional networks to ensure relevance to the regional peculiarities and needs. The project has been completed in the Arab Region and is currently in progress in Latin America. The surveys for all other regions will be launched by the end of September. The results of the study will feed into the 2018 UNESCO Global Conference on Quality Assurance in Paris.
- **Revision of Constitution:** The Constitution Revision Working Group, with Pauline Tang (Vice President of INQAAHE Board) as Chair and Members: Carol Bobby, Anthony McClaran and Erika Soboleva, have finalised the new Constitution draft. The draft is currently being circulated among the GA for their feedback. The Committee is thankful to all members for the invaluable feedback received thus far and looks forward to receiving more feedback by the set deadline. The new constitution will be sent for an external audit prior to its adoption. For any queries regarding the proposed Constitution review or proposed key dates, please do not hesitate to contact the Secretariat ([secretariat@inqaah.org](mailto:secretariat@inqaah.org)) or the Working Group Chair ([vicepresident@inqaah.org](mailto:vicepresident@inqaah.org)).

- **INQAAHE New Strategic Plan 2018-2022:** a Working Group under the lead of the President has completed an INQAAHE Impact Study. The results of the Impact Study has been incorporated into the first draft of the new Strategic Plan 2018-2022 to be finalised by the end of November 2017. Currently, the new Strategic Plan is under discussion at the Executive Committee and Board levels after which it will be circulated among the GA members for their feedback, prior to its approval by the Board in December 2017. The report on the INQAAHE Impact Study will be made publicly available in Fall 2017.
- **QAP Programme:** INQAAHE is offering a Quality Assurance Programme through two HEIs – University of Melbourne (language of instruction is English) and Open University of Catalunya (language of instruction is Spanish). The QAP programme is currently undergoing a major revision to ensure relevance of the courses offered. The QAP Programme working group is led by Anthony McClaran, INQAAHE Board member. The group includes Carol Bobby and Erika Soboleva – who are both INQAAHE Board members. It also includes QAP providers.

## EVENTS

- **INQAAHE 11<sup>th</sup> Biennial Forum:** A Working Group under the lead of the Chair Eddy Chong, an INQAAHE Board Director, was formed to launch the preparatory activities. The Forum will take place from 2-4 May 2018 and will be proudly hosted by the Mauritius Tertiary Education Commission (TEC). The theme for the 2018 Forum is ***Quality is in the Eye of the Beholder: Relevance, Credibility and International Visibility***. A Partnership Agreement is currently being signed to set the terms and conditions for both parties – INQAAHE as the organiser and TEC as the host.
- The Events Committee in collaboration with CINDA, is currently in the process of organising a QA event in Latin America and the Caribbean. The event is to take place on 8-10 January 2018 and will evolve around QA issues and developments in the regions. For more information, please refer to the [announcement/invitation](#) to the conference.
- **UNESCO/INQAAHE/ICDE/CoL/WB/CHEA/CIQG/DAAD Conference 2018:**
  - o As a precursor to the UNESCO Global Conference in 2018, INQAAHE is currently co-organising regional consultation meetings in different parts of the world. Currently, INQAAHE is co-organising an event in Eastern and Western Europe.

## NEW MEMBERS

INQAAHE is pleased to welcome the following new members who joined us in Quarter 3 of 2017:

- [University of Wah](#) (Associate), Pakistan
- [Khwaja Fareed University of Engineering & Information Technology](#) (Associate), Pakistan
- [Accreditation Council for Entrepreneurial and Engaged Universities](#) (Full), Netherlands

- [Department of Higher Education, Research, Science and Technology](#) (Full), Papua New Guinea
- [Midlands State University](#) (Associate), Zimbabwe
- [Eurasian Centre for Accreditation and Quality Assurance in Higher Education and Health Care](#) (Full), Kazakhstan
- [Aragon Agency for Quality Assurance and Strategic Foresight](#) (Full), Spain
- Abhilasha Singh (Affiliate), United Arab Emirates
- [Hazara University Mansehra](#) (Associate), Pakistan
- [Francophone University of International Development](#) (Associate), Cameroon

## GGP ALIGNMENT

- **Aligned Agencies:**
  - o [National Accreditation Council \(CNA\)](#), Colombia is aligned with INQAAHE GGP for the period of 23 August 2017 till 23 August 2022, after a successful external review.
- **GGP Alignment Procedures:** One (1) GGP Alignment case is being processed:
  - o [National Accreditation Commission \(CNA\)](#), Chile. A site visit took place at the end of May. The review panel is completing the report.
- **Development of the GGP Alignment Procedures:** The Recognition Committee is currently developing procedures for GGP alignment. Several options for GGP alignment procedures are offered to lessen the burden of agencies that are eager to undergo a GGP alignment, as well as to ensure that members can avail themselves of the opportunity to be GGP aligned, thus attesting and reaffirming the credibility of their provisions. The new Procedures Manual will be released officially in Fall 2017.

## PROJECTS

- **INQAAHE Funding Scheme 2016:** All the grant holders for the INQAAHE 2016 Funding Scheme have submitted their mid-term reports. All funded projects are being implemented as per the approved grant proposals.

## 2017 ACTIVITY PLAN

	Work Packages	Activities	Responsibility	Team	Strategic Objective
1	Planning, Policies & Procedures, Operations	A feasibility study on INQAAHE operations	EC, Secretariat	(to set up a team)	Operational
		Constitution review	Pauline Tang	Constitution Review Working Group	
		Board's Procedures Manual	Pauline Tang	Constitution Review Working Group	
		Review/update of the INQAAHE Funding Scheme Procedures Manual for the 2017 Call to be announced in June	Susanna Karakhanyan	Executive Committee/ Membership and Member Services Committee/Secretariat	
		Development of INQAAHE Strategic Plan 2018-2020	Susanna Karakhanyan	Executive Committee	Strategic
2	Finances	Diversification of INQAAHE Funding Model	Jawaher Al Mudhahki	Executive Committee/Secretariat	OBJ 1.4
		Financial statements	Jawaher Al Mudhahki	Executive Committee/Secretariat	OBJ 1.4
		INQAAHE financial statements, NZ societies	Jawaher Al Mudhahki	Executive Committee/Secretariat	OBJ 1.4
		Financial Procedures Manual	Jawaher Al Mudhahki	Executive Committee/Secretariat	OBJ 1.4

		Revision of 2017 Budget and finalisation of 2018 Budget	Jawaher Al Mudhahki	Executive Committee/Secretariat	OBJ 1.4
		Invoicing	Jawaher Al Mudhahki	Executive Committee/Secretariat	OBJ 1.4
		Financial Audit 2014-2015-2016	Jawaher Al Mudhahki	Executive Committee/Secretariat	OBJ 1.4
		Annual report on finances	Jawaher Al Mudhahki	Executive Committee/Secretariat	OBJ 1.4
3	Regular INQAAHE Activities	Managing the database of good practices		Membership and Member Services Committee	OBJ 3.3
		Revision/development of criteria for INQAAHE membership	Martin Strah	Membership and Member Services Committee/Secretariat	OBJ 2.2
		Evaluation of INQAAHE membership proposals	Martin Strah	Membership and Member Services Committee	OBJ 2.2
		Develop and announce calls for proposal for research and innovation	Susanna Karakhanyan/Martin Strah	Membership and Member Services Committee	OBJ 3.1
		Develop and announce calls for proposal for capacity building	Susanna Karakhanyan/Martin Strah	Membership and Member Services Committee	OBJ 3.1, 4.1, 4.2
		Finalisation of the agreement for offering QAP	Marti Casadesús Fa	Executive Committee/Secretariat	OBJ 3.1, 4.1, 4.2
		Review of the QAP programme	Anthony McClaran	Carol Bobby, Erika Soboleva + 1 external (TBC)	OBJ 3.1, 4.1, 4.2
		QAP announcement	Marti Casadesús Fa	Membership and Member Services Committee/Secretariat	OBJ 3.1, 4.1, 4.2

		Bid for hosting Forum 2020	Maiki Udam	Meetings and Events Committee/Secretariat	OBJ 1.1, 1.2, 2.1
		Call for hosting Conference 2021	Maiki Udam	Meetings and Events Committee/Secretariat	OBJ 1.1, 1.2, 2.1
		E-forums	Maiki Udam	Meetings and Events Committee	OBJ 1.1, 1.2, 2.1
		Plan and template for organising and delivering webinars	Maiki Udam	Meetings and Events Committee	OBJ 1.1, 1.2, 2.1
		Conference 2017		Meetings and Events Committee	OBJ 1.1, 1.2, 2.1
		Preparatory activities for Forum 2018	Eddy Chong	Forum Program Organization Committee	OBJ 1.1, 1.2, 2.1
		Revision of procedures for the organisation of forums and conferences, including the development of an agreement between INQAAHE and the host	Maiki Udam	Meetings and Events Committee/Executive Committee/Secretariat	OBJ 1.1, 1.2, 2.1
		INQAAHE Board elections 2018	Marti Casadesús Fa	Executive Committee/Secretariat	Operational
4	Projects	MPL Center concept note and operationalisation plan	Carol Bobby	MPL Center Working Group	OBJ 4.1, 4.2, 4.4
		INQAAHE Impact Study	Susanna Karakhanyan	Impact Study Working Group	OBJ 1.1, 1.3, 2.1, 2.3, 3.1
		GQAR	Jagannath Patil	GQAR Working Group	OBJ 1.1, 1.2, 2.1, 2.3
		GGP promotion strategy	Franz Gertze	GGP Recognition Committee	OBJ 1.1, 1.2, 2.1, 2.3

		GGP Procedures Manual	Erika Soboleva	GGP Recognition Committee	OBJ 1.1, 1.2, 2.1, 2.3
		Mapping Study on QA developments all over the world	Susanna Karakhanyan	TBD	OBJ 1.1, 3.1
		Events resulting from calls for proposals for capacity building	Maiki Udam	Meetings and Events Committee	OBJ 3.1, 4.1, 4.2
		INQAAHE Feasibility Study	Carol Bobby	Executive Committee/Carol Bobby	
		Review of QAP	Anthony McClaran	Carol Bobby/Erika Soboleva	
5	Visibility Promotion	Revision and on-going update of INQAAHE website	Pauline Tang/Secretariat	Communication and Outreach Committee/Secretariat	OBJ 1.1
		Newsletter	Pauline Tang /Eddy Chong /Secretariat	Communication and Outreach Committee/Secretariat	OBJ 1.1
		Quarterly Communiqué	Susanna Karakhanyan	President/Committees and Working Groups/Secretariat	OBJ 1.1
		GGP Publication	Erika Soboleva	GGP Recognition Committee	OBJ 1.1
		UNESCO/INQAAHE/ICDE Conference 2018	Pauline Tang /Eddy Chong /Secretariat	2018CC	OBJ 1.1, 4.3
		Journal 'Quality in Higher Education'	Secretariat	Membership and Member services Committee/Secretariat	OBJ 3.1
		Publication of occasional papers as a result of projects in Work Package 4	Anthony McClaran	Communication and Outreach Committee/Secretariat	OBJ 3.2

	Promotion of INQAAHE through social media	Pauline Tang	Communication and Outreach Committee/Secretariat	OBJ 1.1
--	---	--------------	--	---------

6	Quality Assurance	Quality plan - for each work package, identify outcomes that will be monitored based on the TOR	Tashmin Khamis	Internal Quality Assurance Committee	Operational
		Develop and implement a survey on the effectiveness of events	Tashmin Khamis	Internal Quality Assurance Committee	
		Based on the survey, measure the effectiveness of projects including ensuring improvement plans are in place for each work package	Tashmin Khamis	Internal Quality Assurance Committee	
		Bi-Annual survey to be sent to members on the effectiveness of INQAAHE, their expectations, challenges and needs	Tashmin Khamis	Internal Quality Assurance Committee	
		Annual reports from Committees and Working Groups	Tashmin Khamis	All Committees and Working Groups	
		Annual reports on INQAAHE's performance	Tashmin Khamis	Internal Quality Assurance Committee	



<b>Committees</b>				
<b>Abbreviation</b>	<b>Name</b>	<b>Chair</b>	<b>Members</b>	<b>Invited/External</b>
EC	Executive Committee	Susanna Karakhanyan	PT, JAM, MCF	
MMSC	Membership and Member Services Committee	Martin Strah	SK, MU	
COC	Communication and Outreach	Pauline Tang	EC, FG	Lee Harvey, Jane Gentle, Viola Chan
MEC	Meetings and Events Committee	Maiki Udam	PT, JAM,ES,JP	
RC	Recognition Committee	Erika Soboleva-Franz Gertze	CB, MS	
IQAC	Internal Quality Assurance Committee	Tashmin Khamis	EC, ES,AMC	

<b>Working Groups</b>				
<b>Abbreviation</b>	<b>Name</b>	<b>Chair</b>	<b>Members</b>	<b>Invited/External</b>
MPLC	Marjorie Peace Lenn Centre	Carol Bobby	SK, TK, FG	
CR	Constitution Review	Pauline Tang	CB, ES, AMC	
2018 CC	2018 UNESCO/INQAAHE/ICDE Conference Working Group	Susanna Karakhanyan	EC, TK, MS, PT	
FPC	Forum 2018 Programme Committee	Eddy Chong	TK,JP, MU, PT, SK	Vivek Gupta (TEC)
GQAR	GQAR Working Group	Jagannath Patil	JP, JAM,PT, MS	Hassmik Tortian (UNESCO)
IS	Impact Study Working Group	Susanna Karakhanyan	MU, TK, EC, MS	
FSIO	Feasibility study on INQAAHE operations	Carol Bobby	SK, JM, MCF, PT	To be invited
QAP	Review of the QAP programme	Anthony McClaran	CB, ES	To be invited