

**Conclusion of 2010
INQAAHE Members
Forum**

**Windhoek
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Australian Universities Quality Agency

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1. Look back: What has been facilitated by QA networks?

- Being able to refer to 'the network' gives more authority
- The whole is greater than the sum of the parts
- Networks facilitate the collaboration between national EQAs as professionals in QA, regardless of the political divide: are you involved in QA? – then you are a colleague – peer support.

- The 'starting point' is different when a group of EQAs meet – collegiality
- Enhancement of professionalism – pride in one's performance among colleagues
- Networks help EQAs and institutions stand up to government. They provide a continuing thread, despite government change at the surface

- Peer review role – APQN membership levels – INQAAHE reviews against GGP – checking by a collegial EQA
- Capacity development – basic capabilities – dealing with new challenges – dealing with new types of institutions – dealing with new types of education

- Proximity leads to mutual learning, mutual understanding, mutual trust – eventually mutual recognition. (ECA, APQN, INQAAHE)
(We have made very rapid progress with MR in QA)
- Peer support, internships, mobility

- Importers / exporters – 20 years ago, major divide. Increasing trust between EQAs has helped to offset this. The distinction between exporter and importer is more blurred, and the respective EQAs have more common cause.
- Dissemination of Principles – eg UNESCO/OECD; the Chiba Principles following the Brisbane declaration in APQN.

Most external QA agencies are national.

One role of networks has been to draw national agencies out of their insular national shells.

In a word, networks provide the best of the two worlds – national EQAs, acting jointly

2. Looking backward and forward: INQAAHE's contribution

INQAAHE operates through project and working groups.

1. QAP - graduate program for QA professionals
Open-source on the INQAAHE website; offered on-line by New York University and the University of Melbourne.
2. QAHEC – Clearinghouse of resources for QA agencies

3. GPQA – data base of good practices for QA agencies

More need to be submitted by INQAAHE members

4. Query Service – rapid answers to precise questions and problems

5. Consultants Database

Joint project of INQAAHE, APQN, ANQAHE

6. Guidelines of Good Practice for QA Agencies
Built on by the ESG

7. Accreditation Mills
Creating a 'white list'

8. Small states
Special needs and special assistance -
internships

9. Professional Accreditors

Special Interest Group of professional accreditors. (Will general accreditors reduce their involvement in program-level review?)

10. Mutual recognition

Incipient working group.

11. Glossary – on website

Maintained by Lee Harvey

3. Looking forward: INQAAHE's Strategic Plan

Political: relating to governments, world bodies and regional bodies.

Theoretical: Using global intelligence to extend knowledge on external quality assurance.

Developmental: Using global intelligence to support practice development.

Informational: Global information dissemination and exchange.

4. Conclusion: Next Year

Biennial Conference, in April 2011, in Madrid, with the topic: “QA: The Foundation for the Future.

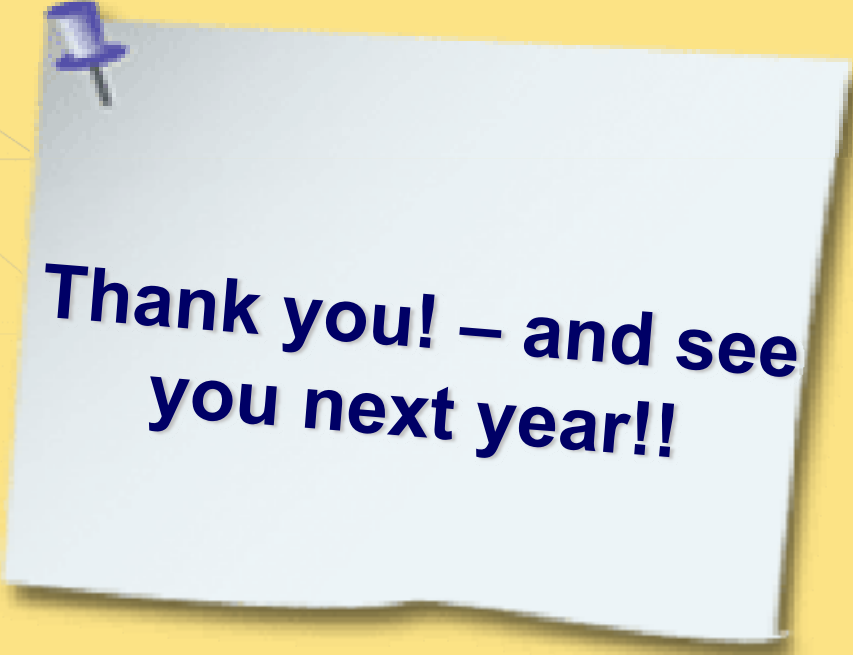
This will be INQAAHE’s 20th anniversary.

We intend to facilitate two debates:

‘INQAAHE: The Next 20 Years’ ...

... but more importantly:

‘QA: The Next 20 Years’.



**Thank you! – and see
you next year!!**